
Karthikeyan Raju

Information Technology

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SKILLS

Technical Analysis , Maintenance and Repair , Problem Solving, Communication skills, Customer Handling, Teamwork and Collaboration.

EXPERIENCE

The Raintree Hotel, Chennai - Information Technology (Supervisor)

Nov 2021 - PRESENT

- Managed network and system performance, conducting troubleshooting, security patching, and maintenance.
- Troubleshoot and resolve network issues promptly.
- Updating software & Firewall for new functionality and improved security.
- Oversaw IT department operations.
- Coordinated IT operations activities to deliver smooth flow of daily business needs.
- Using Software like PROTEL, IDS & Innkey for Booking & Billing.
- New PC workstations and laptops installations Windows 10 and MS Office 365.
- Backup the data to Cloud Server(AWS).
- Understood the requirements to develop product technology strategy.
- Interacted and negotiated with vendors, outsources and contractors to secure products and services.
- Built, repaired and installed computer-related hardware based on deployment procedures.
- Collaborated with other departments to help meet IT needs and properly integrate and secure systems.
- Administer user accounts and access permissions.
- Routine check of the Mail server, Cloud server & other servers.
- Coordinated secure system access of users to various department systems and platforms.
- Implement data backup and recovery procedures.
- Ensure the proper functioning of POS systems used in various departments.
- Coordinate with vendor for equipment maintenance and repairs.

Seoyon E Hwa, Chennai - GET

Nov 2016 - Oct 2017

- To check electrical wirings in CNC machines in daily basic.
- To do weekly and monthly check up on all machines.
- To do PMS as per the orders.
- Operation and Maintenance and troubleshooting of Diesel Generators.
- Operation and Maintenance of control and relay panel, LV panel and distribution panels.
- Maintaining various records such as monthly operation reviews, daily logs, maintenance and service records and breakdown reports.
- Taking Care of Safety of employees, guests, stock holders and equipment's and reporting all safety parameters.

MARUTHI SUZUKI, Chennai - Relationship Executive

July 2015 - June 2016

- To Sell Pre-Owned Cars to the customers.
- Customer Handling.
- Taking inventory of the cars in the yard in daily basics.
- Achieving the targets for the month basics.

EDUCATION

B.Tech in Electrical and Electronics Engineering in Prist University, Chennai. (2020)

Diploma in Electrical and Electronics Engineering in Sriram Polytechnic College, Veppampattu. (2011)

Achievements

A Transmission using IOT Technology in Transmission Line.

RFID Finger Print Based ATM Authentication And Money Management System.

Personal Information

Nationality/Religion : Indian/Hindu.

Date Of Birth : 25 Dec 1992.

Linguistic proficiency : Tamil& English

Hobbies : Playing Cricket, Travelling, Cooking.

Declaration

I do hereby declare that all the data furnished in this resume is true to the best of my knowledge & belief.