

JOYAL JOHNY

NETWORK ENGINEER



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Puzhekkattil (H)

Kuruppanthara, Manjoor P.O, Kottayam



PROFILE

Network Engineer with 5+ years of hands-on experience in resolving hardware and software implementation, configuration, troubleshooting, infrastructure, and security issues and concerns.. Led teams of 5-15 people in reducing downtime, improving network speeds, and reducing costs.

EXPERIENCE

Sunxpert Energy Solutions LLP. (2024 - Present)

IT Support and Operation Department

Cortex XDR Engineer (2022- 2023)

Frontier Business Systems (Federal Bank, Aluva), Cochin

- Incident management and responses
- Configuration and maintaining AV Firewall, Security Policies
- Installation and maintenance of endpoints in Windows and Linux
- Troubleshooting Antivirus related system failures

Hardware & Network Engineer (2018- 2021)

Infolink (The Fertilisers And Chemicals Travancore LTD), Cochin

- Installing OS, Basic software, Antivirus, Configuration of Network and updating patches
- Detecting & troubleshooting of various Hardware/Software/Network issues
- Performing Windows XP/7/8/10/ Linux(boss) Installation/Repairing/Updating
- Backup/transfer operations of various user data
- Detecting and Troubleshooting of hardware issues and repair/replace.
- Troubleshooting printers scanner

EDUCATION

Networking ----- (2017-2018)

(SDC, Cochin)

BBA ----- (2013-2016)

(Ettumanoorappan College, Ettumanoor)

+2 ----- (2011-2013)

(St.Xavier's VHSS, Kuruppanthara)

SSLC ----- (2010-2011)

(St.Xavier's VHSS, Kuruppanthara)

SKILLS

- Installation and configuration of LAN/WAN.
- Antivirus console installation and upgradation
- Troubleshooting of network related problems over intranet and Internet.
- Detecting / troubleshooting of various Hardware, Software and Network issues
- Provide remote support through Team viewer, VNC , Ammy admin etc

LANGUAGE

- English
- Malayalam
- Hindi
- Tamil

INTERESTS

- Movies
- Tech Facts
- Music