

Happy Homes – Requirement List (3 days)

User Side (1 day)

1. Separate login for users.
 2. User can register/login using mobile/email.
 3. Users can **send requests** (help, support, housing, etc.).
 4. Queries stored as **conversation history** under each request.
 5. User can only submit requests/queries (no approval action).
 6. Users can **view status** of requests (new, approved, rejected).
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Admin Side (Trust / Franchise / Super Admin) (2 days)

7. Super Admin can **create trust** (trust name, president, vice president, members list).
8. Super Admin can **create franchises** (name, mobile, email, password).
9. Franchise login to **manage beneficiaries**.
10. Franchise can **add beneficiaries**.
11. Beneficiary approval process → **2-step approval** (First Verification → Second Verification).
12. Beneficiary categories: **Normal (₹50,000), Special (₹35,000), Single Parent (₹35,000)**.
13. Before approval, capture **nominee details** (Name, Relation, Aadhaar, Contact).
14. Beneficiary must provide **bank details & membership level** (Beneficiary / Housing / NGO).
15. Capture **referral details** (Referred by: Contact, Trust, ID).
16. **All requests** shown in one page for **First Verification**.

17. **All verified users** shown in another page for **Second Verification** (with filters by category).
18. Final approval → Approve / Reject with **reason & amount value**.
19. Franchise can **reply to user queries** (under their franchise).
20. **Offer section**: Track initial amount paid by trust separately.
21. On subsidy approval → **Auto SMS**: *"Submit original document to office for payments with date."*
22. System should **auto-generate certificates** for beneficiaries.
23. System should **auto-generate ID cards**.
24. **Grocery distribution**: Auto-generate monthly list, record who received.
25. **Inventory management**: Track what given, to whom, when, why.
26. **Assets management**: Record purchases (by whom, units, unit price, total cost, balance in warehouse).
27. **Subsidy management**: GST, school, hospitals → with auto SMS reminder.
28. **Expense management**: Track amount spent (beneficiary + assets) vs. amount received (outside funding).
29. **Bank management**: Manage multiple banks for funds.
30. **Events**: Create beneficiary events → upload before & after images.